

## Job Opportunity

**Position:** Service Technician  
**Reports to:** Production and Service Manager  
**Location:** Ottawa, Ontario

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## About Us

Established in 1982, Instantel is the global market leader in the design and production of vibration, air-overpressure and noise monitoring instrumentation. Our products are used on projects in over 120 countries. Applications include civil engineering, construction, environmental, mining, mining exploration, quarry, underwater, structural health, human annoyance, military, and noise. We are proud of our position as an industry leader and are always committed to improvement. We understand the challenges faced in these fast-paced environments and provide the tools to get the job done safely and within regulation. Join a world-class team that continuously pushes the limits in the relentless pursuit of excellence and innovation in monitoring equipment.

## Job Details

**The Service Technician position is a critical part of the Production and Service team.**

### Responsibilities:

- Perform the set-up, calibration, testing, and troubleshooting of a wide variety of analog and digital circuits
- Perform final system testing in accordance with engineering output documents
- Test and troubleshoot assemblies to the component level
- Rework on PCB assemblies with fine pitch SMT components
- Product assembly
- Prepare technical reports, summarize findings, and recommends solutions to technical problems
- Provide feedback to improve service procedures and test specifications
- Maintaining a clean and ESD compliant service area
- Work as part of a team to ensure units are calibrated and serviced to meet the department's turn-around goals

### Qualifications:

- Technician Diploma (Required)
- Technologist Diploma (Preferred)
- A minimum of 3 years of experience in testing electronic systems
- Excellent troubleshooting skills at the component level
- Excellent soldering skills capable of reworking fine pitch surface mounted components
- Capable of reading and understanding schematic diagrams

- Exceptional oral and written communication skills
- Highly motivated self-starter capable of working independently and as part of a team.

**Employment Details:**

- On-site: 309 Legget Drive, Kanata, Ontario
- Full-time, permanent

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Instantel believes in giving each and every applicant an equal opportunity to succeed on their own merit. We strive to hire employees that reflect and support the diverse perspectives, experiences, and needs of employees and our communities. We remain committed to upholding the values of equity, diversity, and inclusion in our work environments. We know that diversity underpins excellence and that we all share responsibility for creating an equitable, diverse, and inclusive organization. Therefore, in pursuit of our values, we seek employees who will work respectfully and constructively with differences across the organizational hierarchy in actualizing priorities, goals, and principles of equity and inclusivity.

If accommodation is required at any point in the recruitment process, please contact a member of our Recruitment Team. Please note that as part of our recruitment process, candidates in the final stages will be required to complete a background check which may include criminal background, credit, and driver's abstract check.