



Security Solutions

INTERNAL POSTING

New challenge for a position of **Service Technician**

The successful candidate will be a member of the INSTANTEL INC., a member of The Stanley Works Ottawa, Ontario office.

Reporting to the Product Development & Service Manager, you will be responsible for the test and calibration of vibration monitoring equipment. This individual will work in a fast paced environment providing high quality service to an international customer base.

This involves:

- Performs the set-up, calibration, testing and troubleshooting on a wide variety of both analogue and digital circuits, electrical components, instruments and electro-mechanical assemblies to confirm required unit performance against standards;
- Tests and troubleshoots assemblies to the component level and/or final systems in accordance with our engineering output documents;
- Rework on PCB assemblies with fine pitch SMT components as a result of testing;
- Prepares technical reports, summarizes finding and recommends solutions to technical problems and unique situations as required;
- Provide feedback to improve our service procedures, test specifications and generate any relevant ECO's to these procedures and products;
- May provide guidance and work direction to individual junior staff;
- Maintaining a clean and ESD compliant work area;
- Taking on any other responsibility or performing miscellaneous tasks as requested by management from time to time.

Note: This description is to be used as a guide, and covers only the primary responsibilities and tasks of the job. It is in no way to be construed as an all-encompassing list of responsibilities, tasks, and duties.

The candidate will possess the following qualifications:

- A college diploma;
- A minimum of 3 - 5 years of experience;
- Able to work independently and in a team environment;
- Highly motivated, professional and energetic;
- Excellent time management skills;
- Excellent customer service skills;

Additional information:

Type of employment: Full time (40 hrs), permanent, and immediate.

Interested candidates should forward their Stanley resume including a letter or email specifying interest for this to the attention of Rebecca Frivaldt (rfrivaldt@stanleyworks.com).

«Stanley Security Solutions division is an equal opportunity employer»